

Dirt and neglect are the top causes of heating-and-cooling-system inefficiency and failure.

To ensure energy-efficient system operation, it is important to perform routine maintenance. Proper maintenance by a qualified technician is one of the most important steps you can take to prevent future problems. (www.energystar.gov)

KEY BENEFITS TO REGULAR MAINTENANCE:

- Prolonged equipment efficiency
- Promotes healthy, clean air
- Supports lower utility costs
- Guards against unexpected failures
- Prolongs equipment life

100% SATISFACTION GUARANTEED

Your technician will be professional, uniformed, and qualified to work on your equipment. We will take extraordinary care in your home. We will provide you with a written quote for repairs before we start any work. Our technicians will follow a stringent quality assurance task list to ensure a complete and thorough service each and every time.



(865) 856-8797
AFTER-HOURS EMERGENCY SERVICE
(865) 730-4463

116 Vaden Road
Maryville, TN 37801
License #68349

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A&L HEATING AND AIR'S



CARE PLAN



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Your Local Professionals
Since 2001

A&L PROGRAM BENEFITS	BRONZE 1 Annual Visit	SILVER 2 Season Visits Per Year	GOLD 2 Annual Visits	PLATINUM 2 Annual Visits
Heating 21-Point Inspection & Maintenance	✓	✓	✓	✓
Cooling Inspection & Condenser Coil Cleaning (Meets Energy Star® Recommendations)	✓	✓	✓	✓
Reminder Service/Preseason Scheduling	✓	✓	✓	✓
Repair Warranty	1 Year	1 Year	2 Years	2 Years
10% Discount Off Repairs	✓	✓	✓	✓
Warranty Part Processing Fees Waived	✓	✓	✓	✓
Priority Status	24 Hours	24 Hours	Same Day	Same Day
No Overtime Charges on Repairs	✓	✓	✓	✓
Filter Replacement (up to 4" filter)	Client Provides	Client Provides	Client Provides	✓
Inflation Protection	1 Year	1 Year	2 Years	3 Years
Geothermal Tasks (if applicable)				
• Water Side Efficiency Test (savings of \$99)	✓	✓	✓	✓
• Repressurize Loop, as needed (savings of \$51)		✓	✓	✓
A&L Loyalty Rewards			\$50 per Year	\$70 per Year
ACCA National Standard Task List Includes:				
• Condensate Treatments (savings of \$20)			✓	✓
• Burner Cleaning, as needed (savings of \$149)				✓
• Chemically Clean Coils (savings of \$209–\$351)				✓
• Blower Wheel Cleaning, as needed (savings of \$138–\$277)				✓
Clean Electronic Air Cleaner (savings of \$58.27)				✓
Service Humidifier/Dehumidifier (savings of \$127.42)				✓
Annual Investment (first system)	\$149/Year	\$249/Year or \$20.75/Month*	\$348/Year or \$29/Month*	\$579/Year or \$48.25/Month*
Annual Investment (each additional system)	\$134/Year	\$225/Year or \$18.75/Month*	\$312/Year or \$26/Month*	\$492/Year or \$41/Month*

* Monthly payments are set up only on automatic draft and automatic renewal.